

ITEX

PREVENTS SECURITY EMERGENCIES WITH ISHERIFF CLOUD SECURITY



ITEX
Seattle, Washington USA
www.itex.com

Industry:
Finance

Region:
U.S.

Customer Requirements:

- ▶ Malware Protection
- ▶ Network Protection

Solution:
iSheriff Web Security
iSheriff Endpoint Security

For over 30 years ITEX Corporation has been helping businesses barter via their ITEX dollar as a type of currency rather than cash or credit. With thousands of businesses across North America, the ITEX trading community is a marketplace for B2B cashless transactions. For example, a florist that is an ITEX member can use ITEX dollars to purchase advertising from a local newspaper that is also a member; the newspaper can then use the ITEX dollars received from that transaction to purchase printing services from another member, and so on. The goal is to use these transactions as a way to increase sales and reduce costs.

THE BUSINESS CHALLENGE

ITEX corporate headquarters is located in Bellevue, Washington, and there are 90+ franchise locations across the United States and Canada. 24,000 members comprise the ITEX marketplace; the franchise offices manage those members and facilitate transactions, while corporate headquarters oversees the operations of the franchise offices. Supporting the staff of 30 in the corporate location is a team of three IT professionals: Systems Engineer Eli Komenski and two programmers. With the growing number of threats to desktop computers and other devices coming from the Web (now estimated at between 90 – 95%), Mr. Komenski said his main priority was preventing these threats from penetrating the network.

"ITEX needed immediate protection from Web-based malware threats, including rogue antivirus spyware programs that get installed on company devices, and Flash and Java exploits that get to us through the Web," Mr. Komenski said. "These types of threats were becoming extremely time-consuming for my staff, since the endpoint security solution

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Eli Komenski
 Systems Engineer
 ITEX

we had in place was not effective in blocking the evolving threats we were facing. We needed a highly responsive security solution that would reduce the demand on my team's time."

THE SOLUTION

When selecting a new security solution, Mr. Komenski said one of the most important criteria was that it would not be apparent to the users or slow down their systems. "I wanted something that worked quickly behind the scenes and was relatively unobtrusive," he said. "It was important that the end users didn't experience security pop-up windows or unwanted prompts interrupting their workflow."

Mr. Komenski chose the iSheriff Cloud Security cloud-based Web and endpoint security solution to safeguard ITEX's network and workstations. iSheriff Cloud Security provides a safe and secure Internet connection and protection from threats and malware. It is a cost-effective solution that dramatically simplifies the way ITEX protects itself. Additional benefits include a single management console with a single set of policies for all users, no up-front expenditures, and around-the-clock expert support.

"I especially like the cloud-management aspect of the iSheriff Cloud Security solution," Mr. Komenski said. "It saves time, money, and resources for us, since we do not have to set up and maintain any infrastructure equipment on our end in order to deploy and manage the software. Our previous security solution was very cumbersome to operate and manage," Mr. Komenski said, "but iSheriff Cloud Security runs very quickly, and we can deploy configuration changes to all desktops within a short time-frame."

IMPLEMENTATION

Implementation and deployment of the iSheriff Cloud Security product went smoothly and was accomplished in less than three weeks. Mr. Komenski took a gradual approach to avoid any disruption of business processes, but he soon realized that users would experience little impact.

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Security Made Easy

“iSheriff Cloud Security has exceeded my expectations and has allowed me to focus on other important things that are required of me during my day. iSheriff Cloud Security is top-notch, and very effective in addressing our company’s security needs.”

Eli KomenskiSystems Engineer
ITEX

“I just wanted to be sure the Web filtering and proxy server components wouldn’t interfere with my users during their daily Web browsing,” he said. “I happily saw that there were no problems, so soon all my users’ devices were up and running.”

RESULTS

Mr. Komenski said that before he deployed iSheriff Cloud Security, he was dealing with a problem or infection every week. Now there are none. “I am truly ecstatic that we are preventing any threats from reaching us,” he said. “iSheriff Cloud Security has exceeded my expectations and has allowed me to focus on other important things that are required of me during my day. iSheriff Cloud Security is top-notch, and very effective in addressing our company’s security needs.”