



MOVEit™ Cloud

The First Enterprise-class Cloud Managed File Transfer

More and more business critical information moves electronically between employees, customers, partners, and applications. IT professionals need solutions that move files efficiently, securely, and reliably to get work done. Managing infrastructure for business processes means IT teams face challenges around file transfer automation and integration whether it includes people, systems, or applications. Additionally, IT needs to ensure systems meet both governance and compliance requirements and must be able to prove compliance with ever changing business processes, corporate policies and government regulations. Finally, end users need solutions that let them easily transfer files, in accordance with IT policy, and without constraints or file size limits.

MOVEit™ Cloud: Managed File Transfer Just Got Better

MOVEit Cloud overcomes these challenges by delivering on both business user and IT requirements while offering compliant file transfer as a managed service to stay on top of industry requirements and statutes. Employees can easily share files and messages with other people and groups, while IT professionals can confidently administer and automate the exchange of files between systems and people. MOVEit Cloud takes care of the day to day operational compliance of a managed file transfer solution. Not only does MOVEit Cloud provide flexibility, predictability and scalability; but it helps you achieve results that matter most: increased employee productivity, a guaranteed service level (SLA), and reduced data risk by increasing visibility, control and security. MOVEit Cloud drastically reduces the scope of compliance audits with Ipswitch's expert-managed, common security framework.

MOVEit Cloud Offers the Benefits of a SAAS Solution

- ✓ Budget predictability
- ✓ Managed Multi-Node Scaling
- ✓ RTO/RPO/99.9% Guaranteed Uptime
- ✓ System-wide high availability with Active-Active Failover
- ✓ HIPAA and PCI compliance
- ✓ Intrusion Detection / Pen Testing
- ✓ SSAE 16 Type II audited data center

✓ **HIPAA compliance:** Support HIPAA (*Health Insurance Portability and Accountability Act*) standards with an easier and faster way to achieve and maintain HIPAA compliance for file transfer processes.

✓ **PCI Certified:** Companies that store, process or transmit sensitive cardholder data can incorporate Ipswitch's PCI Report on Compliance (RoC) for the MOVEit Cloud service in their third party compliance assessments.

✓ **Professionally Managed by Experts:** Eliminate the time spent on managing your system and timely migrations.

✓ **Best-in-Class Security:** Stay current on the latest security updates and layers of defense including (FIPS crypto, access control, integrity checking, PEN testing and more). Single sign-on capability is available via SAML 2.0 integration to Identity Provider systems.

✓ **Lower, Predictable Costs:** Reduce IT operational costs usually associated with on site hardware, software maintenance, and support. Match your costs to actual usage so you don't spend more than necessary.

✓ **Reliability, Elasticity, and Rapid Deployment:** Quickly satisfy peaks in demand with rapid deployment and increased elasticity. MOVEit Cloud guarantees 99.9% uptime with high availability.

✓ **Trusted by the most data-sensitive industries:** MOVEit Cloud is delivered by Ipswitch, an industry-leader in the file transfer space for decades. Customers from healthcare, finance, and other data sensitive industries rely on Ipswitch's proven expertise and 24/7 support.



Security You Can Trust

In an era of high-visibility security violations, MOVEit Cloud leads the industry in security and integrity. MOVEit Cloud protects your most valuable asset – your data – by incorporating essential security measures for cloud services such as **end-to-end encryption** including storage encryption (“data-at-rest”); **non-repudiation**; **FIPS 140-2 validated cryptography**; **intrusion detection** and vulnerability scans; full **control over user access** and permissions; **centralised user authentication** and single sign-on via SAML 2.0 integration to IdP systems; separation of administrator duties; **audit trails** of all activities; separate **encryption keys** for each customer and each file; and only users you authorise have access to the contents of your files. MOVEit Cloud is the first managed file transfer (MFT) service provider to fully support **HIPAA**, **HITECH** and **HIPAA Omnibus** standards, **PCI DSS** certification, **Common Criteria** certification and **OWASP Top Ten** list of security vulnerabilities. As a result, your security, compliance, and risk professionals can easily and consistently implement and enforce corporate IT policies.

Predictability You Can Count On

Today’s organisations need maximum uptime to meet SLAs, ensure mission-critical transfers don’t fail, provide superior customer service, and deliver “always-on” access to MFT solutions. MOVEit Cloud provides all of this and more with a 99.9% uptime SLA (outside of scheduled maintenance). MOVEit Cloud incorporates business continuity and disaster recovery assurances and leverages a highly available load-balanced web-farm environment to minimise downtime and prevent data loss, even in the event of a major unplanned service failure or disaster. MOVEit Cloud is hosted in a geographically dispersed server infrastructure complete with continuous datacenter replication to ensure that strict uptime and SLAs are met.

Automate File Transfer Processes

MOVEit Cloud is designed to work with Ipswitch’s MOVEit Central solution, enabling organisations to easily automate the exchange of files between the various internal and business partner servers, systems and applications that supply and process those files.

MOVEit Cloud Options

MOVEit Cloud Secure Email Attachments: Gives users a secure way to quickly send files of unlimited size and messages to other people using their browser or Outlook. The Secure Email Attachment option enables person-to-person file transfer in a visible and well-managed way.

MOVEit Cloud Professional: Users with unique credentials can upload or download files into folders according to per-user or group-based access control (password policy, account expiration policy, folder permissions, and authorised MFT interfaces) as configured by administrators.

MOVEit Cloud Premium: Users can access features available in both Secure Email Attachments and Professional options.

PCI Compliance Toolkit: An annual subscription for MOVEit Cloud’s certification as part of an overall PCI assessment by a qualified security assessor (QSA). Required when cardholder data is used.

HIPAA Compliance Toolkit: An annual subscription to support MOVEit Cloud’s certification as part of an overall HIPAA assessment by a qualified HIPAA auditor. Required when PHI is used.

API Interface: Provides third-party programs with programmatic access to a wide variety of MOVEit Cloud services and administrative capabilities to improve web application integration and automated account provisioning

TECHNICAL CAPABILITIES

DATACENTER AND MANAGED OPERATIONS

- Hosted in the US by Rackspace, a recognised leader in cloud infrastructure
- SSAE 16 Type II SOC 1 report available
- EU-US Safe Harbor certified
- 99.9% network uptime
- Software upgrades managed by US-based Ipswitch cloud operations team
- 24x7x365 active monitoring of the system with automated alerts

SECURE SYSTEM ARCHITECTURE

- Professional grade security controls, multiple layers of defenses, and FIPS validated cryptography enable compliance with requirements and IT policy
- Hosting staff never have access to the contents of your files
- Multi-tenant software with separate encryption keys for each customer and each file
- 99.9% application uptime SLA (outside of scheduled maintenance)
- Intrusion detection and regular vulnerability scans
- Local high availability provided by load-balanced webfarm with NetApp storage and Microsoft SQL Server

OFFSITE BACKUP AND DISASTER RECOVERY

- Continuous replication from primary datacenter to geographically distinct failover datacenter
- Your configuration is backed up every night
- Easy offsite data backup wherever you choose

REPORTING, LOGGING AND RETENTION

- Usage reports on bandwidth and storage
- Billback support tracks usage consumed by user group so you can allocate costs internally
- 30 days of online audit log retention – system setting log archives are available
- Expired audit logs may be automatically archived on the system or downloaded in CSV or XML format

AVAILABLE ON DEMAND

- Free limited-time evaluation with technical support available
- New subscriptions and upgrades are provisioned in hours
- System resources are elastic, with more capacity for users, files or bandwidth instantly provisioned to customers
- Security and compliance questions are welcomed by our experienced team

With Ipswitch’s MOVEit Cloud, you have a Managed File Transfer solution that meets IT governance requirements for control, visibility, and security, along with the ease-of-use mandate of every employee, all in the cloud. For more than 20 years, thousands of companies (and millions of end-users) worldwide have trusted Ipswitch File Transfer to manage their most critical file transfers.



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